

## Telecom Consumer Outreach Programme



Telecom Consumer Outreach Programme organised by CUTS with support from Telecom Regulatory Authority of India (TRAI) at Panchayat Samiti Hall, Kotri, Bhilwara on 28 December, 2018. Gauhar Mahmood, Assistant Director, CUTS CHD given a welcome speech and spoke on rights and obligation of the consumers.

Deepak Saxena, Assistant Director, CUTS CART said that the programme as a platform, bridging the gap between Telecom Service Providers (TSPs) and consumer through education, information and protection; views and reaction and inputs to regulatory policies and programme. he made a TRAI presentation highlighting the initiatives taken to protect interest of telecom consumers.

The representatives from BSNL SN Maheshwari, Idea and Vodafone Arvind Rena and Tanvir Qureshi. Jio. Ashish Jain, Airtel Nandkishor responses to consumers on their complaints and suggestion; Also consumers and stakeholders attended the event.