

Observed National Consumer Day

CUTS Centre for Human Development observed National Consumer Day on December 24, 2018 jointly organised by District Supply Office, Chittorgarh with the theme “Timely Disposal of Consumer Complaints”. Gauhar Mahmood, welcome the guests and spoke that day is an opportunity to promote the basic rights and responsibilities of all consumers. Mr. Sunil Kumar Jha, Rtd RAS, Chief guest highlighted the Consumer Protection Act 1986 aims to provide consumers with effective safeguards against different types of exploitation such as defective goods, unsatisfactory services and unfair trade practices etc. Mr. Shivram Choudhry, Inspector, District Supply Office, This year Government is preparing to repeal the Consumer Protection Act 1986 and bring in a new Act with substantial changes that will holistically cover all aspects of consumer grievance redressal, streamline functioning of Consumer fora to meet future challenges for more effective consumer protection. The new bill has been passed by Lok Sabha on 20th December, 2018 and is now pending approval from Rajya Sabha



Mr. OP Toshniwal, Special Guest, Assistant Director Social Justice & Empowerment said that enactment of Consumer Act provides consumers with speedy and inexpensive redressal grievances mechanism and specific relief or award of compensation and he asked to consumer to report their complaints. Mr. Ram Narayan Jat, Retd, Manager, Rural Bank stated that new markets have brought new challenges for consumers who are now more aware of their rights due to constant efforts by campaign “Jago Grahak Jago” which has resulted in increased number of complaint cases. Dr BS Tanwar, Member, CHD Advisory Board, Ram Chand Gurjar, Ward Member, Municipality also spoke on the issue of consumer rights. Vote of thanks was given to the dignitaries by Madan Giri Goswami.
